



# UK Food Exports™

## Online Orders - Terms & Conditions.

- \* The information detailed in these terms form the basis of the agreement and supersedes all previous representations.
- \* This order constitutes a legally binding agreement which can only be cancelled by written notice, within seven days, from the order date. The onus is with the Advertiser to ensure cancellation notification is received by UK Food Exports™. Please forward all cancellations in writing to [cancellations@ukfoodexports.co.uk](mailto:cancellations@ukfoodexports.co.uk).
- \* UK Food Exports™ reserves the right to cancel this agreement at any time by giving the customer 14 days written notice and at such time refunding any monies paid.
- \* The person placing this order, in doing so, confirms that they are fully authorised to place the order on behalf of the customer<sup>1</sup> (1a trading entity of another company, legal owner, proprietor or holding company).
- \* Advertisers paying by credit or debit card will receive a VAT invoice and a confirmation order form by email within 5 working days from the settlement date of the transaction.
- \* Advertisers are responsible for proof reading their entry details including web links and advising where errors, omissions or changes are required. Refunds will not be considered after the cancellation period for any reason.
- \* Online entries will be uploaded to the [www.ukfoodexports.co.uk](http://www.ukfoodexports.co.uk) website within three working days from the date of order.

### **MONTHLY PAYMENTS - PLEASE READ CAREFULLY.**

- \* For monthly recurring payment agreements we offer an “easy in - easy out” payment process. This means that Advertisers can cancel their online entry contract at any time. Please Note: We must receive your cancellation 14 days prior to your renewal date. If we receive a cancellation after this time you will be contracted and charged a further monthly payment and cancellation will take effect the following month.
- \* Cancellations can only be accepted in writing to the following email address: [cancellations@ukfoodexports.co.uk](mailto:cancellations@ukfoodexports.co.uk).
- \* Online classified linked text entries will be placed in the classification in order of booking (to be positioned below featured entries).
- \*Your subscription must be active at time of press in order to qualify for the free print entry. This will be November of the year prior to the print date of the guide.
- \*You are responsible for the accuracy of information provided which is then used for online and print logo entries. Please note that we will not assume or complete any data not included in your submission.
- \*No refund will be issued if information provided by you is proven to be inaccurate.
- \* UK Food Exports™. Will return any original artwork at your request. All artwork should be sent in accordance with UK Food Exports™ specifications.
- \* The customer acknowledges that any and all colour for online images, logos etc. will be produced using the three colour process (RGB) and as such may not exactly match to Pantone references. Exact colour matches cannot be guaranteed. Print is produced using CMYK process and as such may not exactly match to Pantone references.
- \* UK food Exports™, UKFEX are trading entities of UKFEX Distribution Ltd. Reg. No. 08179478